

Ann Wright, MA/MBL, PCC
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EDUCATION

Upper Iowa University, Fayette, IA, 1999

Master of Arts in Business Leadership: Area of Emphasis: Human Resources

Research Topic: *Study of the implementation of effective training methods and their influence on the improvement of employee performance.*

Upper Iowa University, Fayette, IA, 1997

Bachelor of Science Degree (Double Major in Business & Psychology)

Graduated: Summa cum Laude

PROFESSIONAL SUMMARY

- Experienced Professor of Teaching and Leader
- Strategic and Tactical Experience with Nonprofit Organizations
- Strong Background in Employee and Volunteer Training and Development

PROFESSIONAL EXPERIENCE

Iowa State University
Professor of Teaching:

December 2016 - current

The Wright Coaching and Training Solutions, LLC - Owner (formerly Wright Solutions) 2000 – current.
Leadership and Team Coach and Learning and Development Facilitator, Author, Inspirational Speaker

- PCC - Professional Certified Coach (credentialed coach through the International Coaching Federation)
- Team Coach Practitioner (through GTCI)
- DiSC Facilitator
- Facilitator of the Creating a Coaching Culture program (Coach U)
- PCSI facilitator (Personal Coaching Styles Inventory)
- Certified in EQ profile (Emotional Intelligence)

PROFESSIONAL EXPERIENCE

(continued)

AIB College of Business, Des Moines IA
Business Administration Department Chair
Professor

March 2001 - May 2016

November 2006 - May 2016

Associate Professor

March 2016 - May 2016

Assistant Professor

September 2013 - February 2016

Faculty Member

September 2011 - August 2013

Adjunct Faculty

July 2011 - August 2011

March 2001 - June 2006

Business Administration Department Chair: Responsible for the leadership and management of Business Administration Department. Reports directly to Vice President/Chief Academic Officer.

Major Responsibilities and Accomplishments:

- Facilitated Department Program Evaluation
- Created assessment plans for 10 courses (day, night/blended, and online format)
- Developed and implemented 10 new academic programs
- Interviewed and made recommendations for employment, full-time faculty
- Assisted with orientation of new faculty
- Led and organized business administration student orientation activities
- Observed faculty for performance reviews
- Conducted faculty performance reviews
- Change Agent
- Administer Business Administration Department Budget
- Schedule faculty
- Collaborate with faculty and staff on various projects
- Advise faculty on student issues
- Facilitate department meetings
- Serve as arbitrator between faculty and students
- Facilitated annual meetings with Business Administration full-time and adjunct faculty
- Facilitated Business Administration and Sport and Event Advisory Committee meetings
- Lead Instructor for 10 courses
- Supervised development of Sport and Event Management, Event, Hospitality, and Tourism, and Marketing Bachelor and Bachelor Completion Degree programs
- Developed Financial Services and Planning, and Human Resources, Bachelor and Bachelor Completion Degree programs
- Led formation of Insurance Services Task Force
- Supervised development of the International Business Practicum course
- Supervised development of internships for Sport and Event Management Degree
- Advise students on academic and career issues
- Developed new Insurance Services Major in collaboration with Larry Murphy (Accounting Department chair)
- Formed and served as primary staff for Sports and Event Management Task Force
- Worked with capstone instructors on various issues
- Developed and facilitated Customer Service workshop for faculty and staff
- Represented AIB at Wells Fargo Annual Business Trends meeting
- Refer students to counselor for assistance
- Implemented team-based learning into all day and night classes
- Integrated Service Learning into the Non-profit Management course
- Project Manager for Blended Class Pilot
 - Advanced utilization of blended course work for adult education (Project Manager for Blended Class Pilot which resulted in all evening classes adopting a blended learning format)

TEACHING EXPERIENCE

Iowa State University, Ames IA

Professor of Teaching

- Classes taught listed under the professional experience sections
- Developed the MGMT 470X Leadership and Change Management course

AIB College of Business, Des Moines IA

Associate Professor

COMMITTEE EXPERIENCE

- Scholarship Committee (Spring 2020 - present)
- BBA Committee (co-chair 2020)
- Curriculum Committee (Co-chair fall 2014 - 2016 and charter member)
- Quality Initiative Steering Committee member (fall 2014 - 2016)
- Alternative Schedule Committee
- Faculty Workload Committee
- Professional Development Committee for Strategic Management Initiative
- Dean's Council
- Dean Spalding's 5-year administrative review.
- Faculty Assembly
- Culture of Integrity Committee (Chair)
- Faculty Workload Committee
- Jingle Jog (Co-chair)
- 2010 Higher Learning Committee visit (Subcommittee chair)
- AIB Bachelor Degree Granting Institution Committee
- Professional Development Strategic Planning Committee
- Founder's Day Interviewer
- Veteran's History Day Interviewer
- Service Learning Adhoc Committee
- Founders Day Scholarship interview and luncheon team member
- Graduation Speaker Selection Committee
- Service Learning Advisory Committee
- Business Administration Department Program Evaluation (Chair)
- IT Search Committee
- Tablet Review Team

PUBLICATIONS

Published Author –

Leading the Team Within: Published July 2024

Authored chapters in the books: Maintaining Balance in an Unsteady World and The Devil is Done Sinning

PROFESSIONAL DEVELOPMENT AND CONTINUING EDUCATION

- Sexual Harassment training, AIB
- Blackboard training, AIB
- Anti-bullying in the Workplace
- Performance Evaluation training
- All-Faculty meeting trainings
- Retirement seminar
- Office 2013 training
- InVEST annual meeting
- Fusion training, AIB
- New Handbook Policy training, AIB
- Financial Seminar, AIB
- Working with Teams
- Academy for Teaching Excellence
- Elluminate Training, AIB

ADDITIONAL PROFESSIONAL EXPERIENCE

Grandview College, Des Moines Area Community College, William Penn - Adjunct faculty at various times from September 1999 – August 2006

Wright Coaching and Training Solutions (formerly Wright Solutions) - Owner (2000 – present)

Purpose statement - *To work with people on improving their interpersonal skills so they are able to achieve their goals in life while assisting their organizations in reaching their desired outcomes.*

- Certified Life, Leadership, and Team Coach - supports individuals and teams in moving towards their personal and professional goals and aspirations with greater awareness, alignment and confidence.
- Facilitates workshops focused on interpersonal skills including yet not limited to the following topics:
 - Attitude
 - Communication
 - DiSC Behavioral Styles
 - Life/Work Balance
 - Presentation Skills
 - Productive Conflict Resolution
 - Time Management

American Cancer Society - Iowa Division/Midwest Division

September 1985 – September 2000

- Vice President Organizational Development
- Vice President for Cancer Control and Training
- Vice President for Prevention and Advocacy
- Public Education, Public Information, Public Issues Director
- Foundation Director
- Field Representative

Major Responsibilities:

- Served on the Transitional Management Team throughout the merger of four Divisions
- Cancer Control Design Team Leader during the merger of four Divisions into one
- Responsible for training of Midwest Division staff members (Over 400 employees)
- Led training efforts for Iowa Division (50 plus employees)
- Directly supervised 10 employees
- Developed Budgets for Assigned Departments
- Worked with Boards of Directors
- Staffed Division Committees (Cancer Control, Advocacy)
- Lobbyist
- Interviewed and recruited Volunteers and Staff

PROFESSIONAL MEMBERSHIP ACTIVITIES AND COMMUNITY INVOLVEMENT

CURRENT

- Ankeny Chamber of Commerce (Event Committee member and Discover Ankeny & Summerfest Volunteer Co-Coordinator)
- Ankeny Evening Rotary (2022 - present)
- ICF Iowa Chapter President (2020 - 2021) Member (2016 - present)
- Our Lady Immaculate Heart Church, Ankeny, IA (Parish Council member (term 2022 - 2025), Lector, Commentator, Sponsor Couple with husband)
- Rotary Club - Ankeny (Member, Community Service Chair)

PAST

- Ankeny Chamber of Commerce (Board Member January 2021 – December 2023)
- Our Lady Immaculate Heart Church, Ankeny, IA (Co-Chair Major Gifts Campaign, Faith Formation Instructor)
- MCDC Treasurer (November 2020 - December 2022)
- American Society for Training & Development - Membership Committee/General Member
- United Way - Women's Leadership Connection (2013 - 2018)
- Boy Scout Troop 73 - Popcorn Chair (2011 - 2016)
- Ankeny Community School District School Improvement Advisory Committee (2009 - 2018) (Book Review and Extending Learning Subcommittees)
- Ankeny Writers Workshop (Co-Chair and charter member)
- Ankeny MOPS (Mothers of Preschoolers)
- Team Parent Ankeny Jr. Football
- Co-Volunteer Coordinator for Westwood School, Ankeny, IA
- Our Lady Immaculate Heart Church, Ankeny, IA (Vacation Bible School, Meal Coordinator for homeless program)
- Everybody Wins Iowa (Facilitated Strategic planning session)
- Prairie Ridge Middle School volunteer, Ankeny, IA
- Westwood School volunteer, Ankeny, IA (fundraising co-chair, Homeroom parent)
- Iowa Rush Recreation Soccer volunteer
- Junior Chamber of Commerce (Jaycees)
- Tobacco Free Iowa Coalition
- Iowa Coalition for Comprehensive School Health
- Iowa Foster Care Board
- President Jaycees National Convention Board (Des Moines Convention)
- Marketing Vice-President - Iowa Jaycees
- Region 7 Vice-President - Iowa Jaycees (Oversaw 30 local chapters and seven districts. 2400 members in region)
- Des Moines Jaycee Foundation (Board member)
- Greater Des Moines Leadership Institute (1990-91 graduate)

AWARDS AND RECOGNITION

- Evening New Rotarian Member of the year (FY 2022-23)
- Outstanding Teaching Award in Management March 2018 (ISU)
- Non-tenure Eligible Faculty Early Service in Teaching Award (for the 2017 teaching year, received April 2018) (ISU)
- AIB Award of Excellence - Adjunct Faculty Member (2004)
- Ten Outstanding Young Iowan – recognized by Iowa Jaycees (1997)
- JCI Senator (Highest Honor Awarded to a Jaycee Member)
- United States Jaycees Regional Director of the Number One Region in America (1992-93)
- Governor's Volunteer Award