

Robert E. Overstreet

Assistant Professor, Department of Supply Chain Management
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Google Scholar

Citations	1,757
g-index	33
h-index	16
i10-index	19

ResearchGate

Research Interest Score	949.0
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EDUCATION

Ph.D., Management (Supply Chain)	Auburn University
Senior-level Military Leadership School	Air Command and Staff College
Intermediate-level Military Leadership School	Squadron Officer School
M.S., Logistics	Air Force Institute of Technology
B.B.A., General Business	Campbell University
A.A.S., Logistics	Community College of the Air Force

ACADEMIC EXPERIENCE

Iowa State University	
<i>Assistant Professor, Supply Chain Management</i>	2017–Present
<i>Affiliate Assistant Professor, Supply Chain Management</i>	2016–2017
University of Tennessee, Knoxville	
<i>Adjunct Professor, Supply Chain Management</i>	2022–Present
Air Force Institute of Technology	
<i>Deputy Department Head/Assistant Professor, Operational Sciences</i>	2016–2017
<i>Division Chief/Assistant Professor, Logistics and Supply Chain Management</i>	2014–2016
Auburn University	
<i>Graduate Teaching and Research Assistant, Supply Chain Management</i>	2009–2012

PROFESSIONAL EXPERIENCE

United States Air Force	
<i>Logistics Readiness Officer</i>	1999–2017
<i>Medical Logistics Non-Commissioned Officer</i>	1989–1999
Walmart	
<i>Sales Associate</i>	1988–1989

RESEARCH ACTIVITIES (student co-authors underlined)***Peer-Reviewed Journal Publications***

27. Mindel, V., Overstreet, R.E., Sternberg, H., Mathiesen, L., and Phillips, N. (Forthcoming). Digital activism to achieve meaningful institutional change: A bricolage of crowdsourcing, social media, and data analytics. *Research Policy*.
26. Overstreet, R.E., Cantor, D.E., and Lacznia, R.N. (2023). Consumer reactions to incidents within a retailer's supply chain: A collective reputations perspective. *Transportation Journal*. 62(2), 101–143.
25. Overstreet, R.E., Morgan, T.R., Lacznia, R.N, and Daugherty, P.J. (2022). Stemming the tide of increasing retail returns: Implications of targeted returns policies. *Journal of Business Research*. 151(November), 551–562.
24. Sun, Z., Wang, Y., Zhou, H., Jiao, J., and Overstreet, R.E. (2021). Travel behaviors, user characteristics, and social-economic impacts of shared transportation: A comprehensive review. *International Journal of Logistics: Research and Applications*. 24(1), 51–78.
23. Sternberg, H., Hofmann, E., and Overstreet, R.E. (2020) Perils of road freight market deregulation: Cabotage in the European Union. *International Journal of Logistics Management*. 31(2), 333–355.
22. Overstreet, R.E., Skipper, J.B., Huscroft, J.R., Cherry, M.J., and Cooper, A.L. (2019). Multi-study analysis of learning culture, human capital and operational performance in supply chain management: The moderating role of workforce level. *Journal of Defense Analytics and Logistics*. 3(1), 41–59.
21. Stubbendorff, J.R. and Overstreet, R.E. (2019). A commander's first challenge: Building trust. *Air & Space Power Journal*. 33(2), 15–25.
20. Maywald, J.D., Reiman, A.D., Overstreet, R.E., and Johnson, A.W. (2019). Aircraft selection modeling: A multi-step heuristic to enumerate airlift alternatives. *Annals of Operations Research*. 274(1–2), 425–445.
19. Roberts, M.D., Douglas, M.A., Overstreet, R.E., Ogden, J., and Schubert-Kabban, C. (2018). Development and validation of a multi-level air freight handling safety climate scale. *Transportation Research Part F: Traffic Psychology and Behaviour*. 59(Part A), 445–462.
18. Boone, C.A., Hazen, B.T., Skipper, J.B., and Overstreet, R.E. (2018). A framework for investigating optimization of service parts performance with big data. *Annals of Operations Research*. 270(1–2), 65–74.
17. Carlson, N.J., Reiman, A.D., Overstreet, R.E., and Douglas, M.A. (2018). Load planning process to enhance cargo compartment utilization. *Journal of Defense Analytics and Logistics*. 1(2), 137–150.
- 16b. Nolan, S.T. and Overstreet, R.E. (2018). Mejorando cómo la Fuerza Aérea forma a los oficiales de gran potencial. *Air & Space Power Journal en Español*. 30(4), 62–75. (Reprint)
- 16a. Nolan, S.T. and Overstreet, R.E. (2018). Improving how the Air Force develops high-potential officers. *Air & Space Power Journal*. 32(2), 21–36.
15. Swartz, S.M., Douglas, M.A., Roberts, M.D., and Overstreet, R.E. (2017). Leavin' on my mind: Influence of safety climate on truck drivers' job attitudes and intentions to leave. *Transportation Journal*. 56(2), 184–209.

- 14b. Maywald, J.D., Reiman, A.D., Johnson, A.W., and Overstreet, R.E. (2017). 打破战略空运与战术空运的迷思. *Air & Space Power Journal-Chinese* (空天力量杂志). 11(2), 74–82. (Reprint)
- 14a. Maywald, J.D., Reiman, A.D., Johnson, A.W., and Overstreet, R.E. (2017). The myth of strategic and tactical airlift. *Air & Space Power Journal*. 31(1), 61–71.
13. Douglas, M.A., Overstreet, R.E., and Hazen B.T. (2016). Art of the possible or fool's errand: Diffusion of large scale management innovations. *Business Horizons*. 59(4), 379–389.
12. Cooper, A.L., Huscroft, J.R., Overstreet, R.E., and Hazen, B.T. (2016). Knowledge management for logistics service providers: The role of learning culture. *Industrial Management & Data Systems*. 116(3), 1–21.
11. Hazen, B.T., Overstreet, R.E., and Wang, Y. (2015). Predicting public bicycle adoption using the Technology Acceptance Model. *Sustainability*. 7(11), 14558–14573.
10. Hazen, B.T., Overstreet, R.E., and Boone, C.A. (2015). Suggested reporting guidelines for structural equation modeling in supply chain management research. *International Journal of Logistics Management* 26(3), 627–641.
9. Hazen, B.T., Overstreet, R.E., Hall, D.J., and Hanna, J.B. (2015). Antecedents to and outcomes of reverse logistics metrics programs: A comparison of perspectives. *Industrial Marketing Management*. 46, 160–170.
8. Overstreet, R.E., Hazen, B.T., Skipper, J.B., and Hanna, J.B. (2014). Bridging the gap between strategy and performance: Using leadership style to enable structural elements. *Journal of Business Logistics*. 35(2), 136–149.
7. Overstreet, R.E., Hazen, B.T., Byrd, T.A., and Hall, D.J. (2013). Innovativeness in the motor carrier industry. *International Journal of Logistics: Research and Applications*, 16(5), 367–379.
6. Overstreet, R.E., Hanna, J.B., Byrd, T.A., Cegielski, C.G., and Hazen, B.T. (2013). Leadership style and organizational innovativeness drive motor carriers toward sustained performance. *International Journal of Logistics Management*, 24(2), 247–270.
5. Overstreet, R.E., Hall, D.J., and Cegielski, C.G. (2013). Predictors of the intent to adopt preventive innovations: A meta-analysis. *Journal of Applied Social Psychology*, 43(5), 936–946.
4. Hazen, B.T., Overstreet, R.E., and Cegielski, C.G. (2012). Supply chain innovation diffusion: Going beyond adoption. *International Journal of Logistics Management*, 23(1), 119–134.
3. Hazen, B.T., Overstreet, R.E., Jones-Farmer, L.A., and Feild, H.S., Jr. (2012). The role of ambiguity tolerance in perception of remanufactured products. *International Journal of Production Economics*, 135(2), 781–790.
2. Defee, C.C., Hanna, J.B., and Overstreet, R.E. (2011). LTL pricing: Looking back to the future. *Journal of Transportation Management*, 22(2), 45–58.
1. Overstreet, R.E., Hall, D.J., Hanna, J.B., and Rainer, R.K., Jr. (2011). Research in humanitarian logistics. *Journal of Humanitarian Logistics and Supply Chain Management*, 1(2), 114–131.
2012 Highly Commended Award Winner at the Literati Network Awards for Excellence

Book Chapters

1. Overstreet, R.E., Swartz, S.M., and Cunningham, W.A. (2002). Process mapping diminishing manufacturing sources and materiel shortages. In J.C. Rainey, A.W. Hunt, B.F. Scott, and G. Waller (Eds.), *Shaping tomorrow's logistics: Issues and analyses* (pp. 106–123). Montgomery, AL: Air Force Logistics Management Agency.

Invited Editorials

2. Overstreet, R.E. and Hazen, B.T. (2016). Tips for conducting high-quality reviews. *International Journal of Logistics Management*. 27(2), 1–6.
1. Fawcett, S.E., Waller, M.A., Miller, J.W., Schwieterman, M.A., Hazen, B.T. and Overstreet, R.E. (2014). A trail guide to publishing success: Tips on writing influential conceptual, qualitative, and survey research. *Journal of Business Logistics*. 35(1), 1–16.

Professional Publications

5. Faires, C., Overstreet, R.E. (2023) Just in time for back-to-school shopping: How retailers can alter customer behavior to encourage more sustainable returns. *The Conversation*. <https://theconversation.com/just-in-time-for-back-to-school-shopping-how-retailers-can-alter-customer-behavior-to-encourage-more-sustainable-returns-206164>.
4. Daugherty, P.J., Overstreet, R.E., Morgan, T.R., and Laczniak, R.N. (2019) E-commerce returns, policy changes, and gender (in)differences. *Reverse Logistics Magazine*. 105, 35.
3. Hazen, B.T., Weigel, F., and Overstreet, R.E. (2014). Innovating to integrate the intangibles into the learning Air Force. *United States Army Medical Department Journal*. January–March, 77–85.
2. Overstreet, R.E. and Ritschel, T.L. (2005). Changing the face of unit deployment manager responsibilities. *Air Force Journal of Logistics*. XXIX (3/4) Fall/Winter, 34, 57–60.
1. Overstreet, R.E. (2004). Deploying expeditionary medical assets. *Air Force Journal of Logistics*. XXVIII (3) Fall, 34–36.

Technical Research Reports

9. Huscroft, J., Kennedy, K., Gehrich, D., Overstreet, R.E., and Rowell, T.C. (2005). *Analysis of out-of-hide requirements levied on aircraft maintenance units* (Final Report LM200430801). Montgomery, AL: Air Force Logistics Management Agency.
8. Overstreet, R.E., Ritschel, T.L., Skipper, J.B., Rowell, T.C., Perkins, C.F., Kelly, A.A., and Horton, E.K. (2005). *Unit deployment manager responsibility assignment options* (Final Report LR200401614). Montgomery, AL: Air Force Logistics Management Agency.
7. Smith, T.A., Detwiler, B., Rowell, T.C., and Overstreet, R.E. (2004). *UAV maintenance manning (Predator) Part I* (Final Report LX200326700). Montgomery, AL: Air Force Logistics Management Agency.
6. Overstreet, R.E., Bender, D., Swisher, J., and Kirkwood, J. (2004). *Integrated deployment system (IDS) integration issues and courses of action* (Letter Report LR200412400). Montgomery, AL: Air Force Logistics Management Agency.

5. Overstreet, R.E., Morin, J., Cheney, T., Yoo, B., and Campbell, S. (2003). *Reconstitution planning: An analysis of policies, procedures, and lessons learned* (Letter Report LX200301604). Montgomery, AL: Air Force Logistics Management Agency.
4. Overstreet, R.E., Skipper, J.B., Masciulli, J., Wier, S., Oates, R., and Bender, D. (2003). *Evaluation of recent deployments of expeditionary medical assets* (Final Report LX200310702). Montgomery, AL: Air Force Logistics Management Agency.
3. McGonagle, R., McKenna, J., Thrailkill, R., Overstreet, R.E., Bender, D., Fenton, D., and Gage, T. (2003). *Cryogenic production improvement study* (Final Report LX200233600). Montgomery, AL: Air Force Logistics Management Agency.
2. Groothuis, T., Lyle, D., Festejo, R., Overstreet, R.E., Millett, B., and Clark, A. (2003). *War reserve materiel (WRM) readiness reporting* (Final Report LX200211400). Montgomery, AL: Air Force Logistics Management Agency.
1. Groothuis, T., Lyle, D., Overstreet, R.E., Lindsay, A., and Dietz, J. (2003). *AFLOAT pre-positioning of non-munitions war reserve materiel (WRM)* (Final Report LX200125700). Montgomery, AL: Air Force Logistics Management Agency.

Conference Presentations and Proceedings

17. Faires, C., Chen, H., and Overstreet, R.E. (2023). Reducing the uncertainty of return channel choice through nudge interventions in an omnichannel retail environment. *55th Annual Meeting of the Decision Sciences Institute*, Atlanta, GA. (Will be presented by co-author).
16. Overstreet, R.E., Sternberg, H., Björklund, J., and Okoniewska, J. (2023). The paradox of environmental trucking reforms: Supply chain and policy lessons learned from Europe. *Proceedings of the 35th NOFOMA Conference*, June 14–16, 2023, in Helsinki, Finland. (Presented by co-author).
15. Dwyer, M.J., Overstreet, R.E., and Rose, W.J. (2023). The effects of monitoring and managerial control on crowdsourced logistics providers. *POMS 33rd Annual Conference*, May 21–25, 2023, in Orlando, FL. (Presented by co-author).
14. Robert, M.D., Douglas, M.A., Overstreet, R.E. (2021). Breaking the tradeoff: Evaluating an integrated approach to safe operations. *Proceedings of the 52nd Annual Meeting of the Decision Sciences Institute*, Chicago, IL. (Presented by co-author).
13. Wang, Y., Liu, H., Lv, L., and Overstreet, R.E. (2020). Optimal pricing strategy for remanufactured products considering consumers' ambiguity attitude. Accepted for *International Conference on Resource Sustainability 2020*, Dublin, Ireland. (Accepted, but canceled due to Covid-19).
12. Cantor, D.E., Overstreet, R.E., and Laczniak, R.N. (2018). Do CSR problems in the supply chain impact a focal firm's reputation and customer purchase intentions? *Proceedings of the 49th Annual Meeting of the Decision Sciences Institute*, Chicago, IL. (Presented by co-author).
11. Roberts, M.D., Douglas, M.A., and Overstreet, R.E. (2018). The effects of safety climate and organizational citizenship behaviors on operational performance. Presented at the *47th Annual Meeting of the Western Decision Sciences Institute*, Kauai, HI. (Presented by co-author).
10. Overstreet, R.E., Skipper, J.B., Cherry, M.J., and Huscroft, J.R. (2017). Divergent management-level views of the role of human capital in logistics. Presented at the 2017 *CSCMP Academic Research Symposium*.
9. Douglas, M.A., Overstreet, R.E., Hazen, B.T. (2017). Management innovation assimilation:

- Organizational dependence and outcomes. Presented at *The POMS International Conference in Israel*, Tel Aviv, Israel. (Presented by co-author).
8. Anderson, J., Hazen, B.T., Ogden, J., Overstreet, R.E., and Roberts, M.D. (2017). Operating legally fatigued: A typology approach to understanding hours of service. *Proceedings of the 46th Annual Meeting of Western Decision Sciences Institute*, Vancouver, B.C., Canada. (Presented by co-author).
 7. Maywald, J.D., Reiman, A.D., Johnson, A.W., and Overstreet, R.E. (2017). Reducing airlift inefficiency through aircraft selection modeling. *Proceedings of the 46th Annual Meeting of Western Decision Sciences Institute*, Vancouver, B.C., Canada. (Presented by co-author).
 6. Overstreet, R.E., Douglas, M.A., Hazen, B.T. (2016). Supply chain leader/follower interaction: Managing change while focusing on enterprise level objectives. Presented at the *POMS 27th Annual Conference*, Orlando, FL.
 5. Douglas, M.A., Overstreet, R.E., Hazen, B.T. (2015). Art of the possible: A case study of large-scale supply chain management innovation. Presented at *CSCMP Supply Chain Management Educators Conference*, San Diego, CA. (Presented by co-author).
 4. Overstreet, R.E., (2011). Toward the development of a supply chain supplement: Teaching risk using contemporary motor carrier issues. *Proceedings of the 42nd Annual Meeting of the Decision Sciences Institute*, Boston, MA.
 3. Overstreet, R.E., Hall, D.J., Rainer, R.K., Jr., and Hazen, B.T. (2010). Humanitarian logistics research. *Proceedings of the 41st Annual Meeting of the Decision Sciences Institute*, San Diego, CA. (Presented by co-author).
 2. Overstreet, R.E., (2003). Consolidating Air Force medical deployment packages. Presented at the *Air Force Medical Logistics Summit*, Fort Detrick, MD.
 1. Overstreet, R.E., (2002). A quantitative analysis of the resolution alternatives to DMSMS. *Proceedings of the DMSMS 2002 Conference*, New Orleans, LA.

Research Under Review/Revision

2. Roberts, M.D., Douglas, M.A., and Overstreet, R.E. Balanced approach to safety. (Received R&R from the *International Journal of Physical Distribution & Logistics Management* on 17 October 2023).
1. Mindel, V., Sternberg, H., Mathiesen, L., and Overstreet, R.E. Title withheld during the review. (Received R&R from *MIS Quarterly* on 9 June 2023).

Research in Progress

6. Rose, W.J., Phares, J., Overstreet, R.E. Ethical rule-breaking. (Target: *Journal of Business Logistics*; Ideation; Spring 2024).
5. Roberts, M.D., Douglas, M.A., Overstreet, R.E. Safety climate. (Target: *International Journal of Physical Distribution and Logistics Management*; Spring 2024).
4. Sternberg, H., and Overstreet, R.E. Cabotage. (Target: *Journal of Operations Management*; data collected from Sweden; Spring 2024).
3. Dwyer, M.J., Rose, W.J., Overstreet, R.E. Crowdsourcing. (Target: *Journal of Business Logistics*; Study 1 survey data collected; Fall 2023).

2. Faires, C., Chen, H., Overstreet, R.E. Reducing the uncertainty of return channel choice through nudge interventions in an omnichannel retail environment. (Target: *Journal of Business Logistics*).
1. Faires, C., Chen, H., Overstreet, R.E., and Daugherty, P.J. Returns risk framework. (Preparing for re-submission. Target: *International Journal of Logistics Management*).

FUNDED RESEARCH PROJECTS (Total funding: \$22,450)

5. Implications of International Motor Carrier Deregulation: Applying Supply Chain Lessons from Europe. Ivy College of Business Research Bootstrap Grant: Fall 2020, Spring 2021, Fall 2021, Fall 2022, Spring 2023 (\$3,750). Primary Investigators: Sternberg, H. and Overstreet, R.E.
4. Unilateral business-to-consumer (B2C) policy changes and returns avoidance policies. Ivy College of Business Research Bootstrap Grant: Summer 2020 (\$6,000). Primary Investigators: Faires, C., Overstreet, R.E., and Daugherty, P.
3. Unilateral retail policy changes: Customer reactions to differentiated returns policies. Ivy College of Business Research Mini-Grants: Fall 2019 (\$750). Primary Investigators: Overstreet, R.E., Daugherty, P., and Lacznia, R.N.
2. How location and severity of a potential supply chain disruption impact retailer reputation and consumer intentions to switch to a competitor. Ivy College of Business Research Mini-Grants: Fall 2017, Spring 2018, Fall 2018, Spring 2019, Spring 2020 (\$3,750). Primary Investigators: Overstreet, R.E., Cantor, D.E., and Lacznia, R.N.
1. Supply chain leader/follower dyads: Managing change while focusing on enterprise-level objectives. Sponsored by the AFIT Faculty Research Council (\$8,200). Primary Investigators: Overstreet, R.E., Douglas, M.A., and Hazen, B.T.

TEACHING

Courses Taught

Iowa State University

SCM 301 Introduction to Supply Chain Management

SCM 424 Process Management Analysis and Improvement

Air Force Institute of Technology

LOGM 542/545 Management and Behavior in Organizations

LOGM 601 Research Methods

LOGM 619 Transportation Strategy and Policy

LOGM 627 Supply Chain Management Capstone

LOGM 644 Current Topics in Logistics

LOGM 651 Seminar in Petroleum Management

LOGM 678 Advanced Topics in Logistics

LOGM 701 Advanced Research Methods

OPER 899 Structural Equation Modeling

OPER 899 Advanced Research Methods

RSCH 662 Metrics, Surveys, and Instrument Development

Auburn University

SCMN 4700 Supply Chain Management Capstone

Student Evaluations

				Instructor/Course Evaluations			
Year	Semester	Course	Students	Response Rate	My Average	Department Average	College Average
2023	Fall	SCM 424	32	87.5%	4.93/4.82	x.x/x.x	x.x/x.x
2023	Fall	SCM 301	59	86.4%	4.84/4.65	x.x/x.x	x.x/x.x
2023	Spring	SCM 424	34	91.2%	4.61/4.58	4.30/4.24	4.44/4.30
2023	Spring	SCM 301	67	97.0%	4.74/4.66	4.33/4.14	4.28/4.13
2022	Fall	SCM 424	34	88.2%	4.80/4.67	4.36/4.21	4.43/4.30
2022	Fall	SCM 424	9	100%	4.89/4.56	4.36/4.21	4.43/4.30
2022	Spring	SCM 424	26	92.3%	4.71/4.33	4.32/4.18	4.37/4.21
2022	Spring	SCM 424	44	90.9%	4.65/4.45	4.32/4.18	4.37/4.21
2021	Fall	SCM 424	25	48.0%	4.33/4.42	4.18/4.06	4.28/4.23
2021	Fall	SCM 424	43	46.5%	5.00/4.85	4.18/4.06	4.28/4.23
2021	Spring	SCM 424	46	50.0%	x.x*/4.70	x.x*/4.21	x.x*/4.24
2021	Spring	SCM 424	46	47.8%	x.x*/4.86	x.x*/4.21	x.x*/4.24
2020	Fall	SCM 424	40	37.5%	x.x*/4.93	x.x*/4.16	x.x*/4.20
2020	Fall	SCM 424	44	25.0%	x.x*/4.91	x.x*/4.16	x.x*/4.20
2020	Spring	SCM 424	43	39.5%	x.x*/4.82	x.x*/4.13	x.x*/4.20
2020	Spring	SCM 424	42	47.6%	x.x*/4.80	x.x*/4.13	x.x*/4.20
2019	Fall	SCM 424	42	61.9%	4.88/x.x*	4.27/x.x*	4.20/x.x*
2019	Fall	SCM 424	41	65.9%	4.89/x.x*	4.27/x.x*	4.20/x.x*
2019	Spring	SCM 424	43	74.4%	4.84/x.x*	4.41/x.x*	4.15/x.x*
2019	Spring	SCM 301	59	74.6%	4.73/x.x*	4.10/x.x*	4.04/x.x*
2018	Fall	SCM 424	31	61.3%	4.95/x.x*	4.26/x.x*	4.23/x.x*
2018	Fall	SCM 424	47	53.2%	4.96/x.x*	4.26/x.x*	4.23/x.x*
2018	Spring	SCM 424	47	68.1%	4.94/x.x*	4.06/x.x*	4.12/x.x*
2017	Fall	SCM 424	30	66.7%	4.55/x.x*	4.19/x.x*	4.12/x.x*
2017	Fall	SCM 424	45	60.0%	4.59/x.x*	4.19/x.x*	4.12/x.x*
2017	Winter	LOGM 545	15	6.7%	5.00/1.00	4.17/3.99	4.16/4.12
2016	Fall	LOGM 601	11	36.4%	4.25/3.75	4.15/4.17	4.17/4.17
2016	Summer	LOGM 651	13	61.5%	5.00/4.75	4.52/4.41	4.29/4.24
2016	Spring	LOGM 619	16	18.8%	5.00/4.67	4.36/4.23	4.20/4.12
2016	Winter	LOGM 701	2	100%	4.50/4.50	4.33/4.22	4.22/4.16
2015	Summer	LOGM 644	7	100%	4.43/4.14	4.53/4.36	4.39/4.31
2015	Spring	OPER 899	3	100%	5.00/5.00	4.18/4.00	4.21/4.08
2015	Winter	LOGM 542	16	100%	4.63/4.44	x.x*/x.x*	x.x*/x.x*
2014	Winter	OPER 899	2	80.0%	4.65/x.x*	4.40/x.x*	4.42/x.x*
2013	Fall	LOGM 768	5	20.0%	5.00/5.00	4.10/3.94	4.18/4.14
2013	Summer	RSCH 662	3	100.0%	5.00/5.00	4.23/4.15	4.22/4.13
2013	Spring	LOGM 627	14	100%	4.86/4.57	x.x*/x.x*	x.x*/x.x*
2012	Spring	SCMN 4700	37	54.0%	4.20/4.50	x.x*/x.x*	x.x*/x.x*

Note: x.x* indicates that the information was not available.

Executive Education

Production Control, Graduate-level Certificate Course WRALC (20), University of Tennessee Knoxville, 7–9 August 2023.

Production Control, Graduate-level Certificate Course WRALC (20), University of Tennessee Knoxville, 10–12 August 2022.

Art of the Possible, Enterprise Logistics Executive Capstone Course (28), Air Force Institute of Technology, 13 September 2016.

Continuous Process Improvement, Enterprise Logistics Executive Capstone Course (28), Air Force Institute of Technology, 15 June 2016.

Innovation and Continuous Process Improvement, Enterprise Logistics Executive Capstone Course (26), Air Force Institute of Technology, 17 June 2015.

Managing Inventory Flows, Enterprise Logistics Executive Capstone Course (32), Air Force Institute of Technology, 11 September 2013.

STUDENT ADVISING

Doctoral Students

No	Student	Academic Program	Committee Role	Graduation
5	Michael Dwyer	Ph.D. in Business	Member	Expected 2025
4	Christopher Faires	Ph.D. in Business	Member	2023
3	Carl A. Zunker	Ph.D. in Logistics	Member	ABD
2	Liu “Mandy” Xiaomeng	Ph.D. in Business	Member	Withdrew
1	Matthew Roberts	Ph.D. in Logistics	Member	2017

Masters Students

No	Student	Academic Program	Committee Role	Graduation
19	Steven Nolan	M.S. in Ops Management	Chair	2017
18	Allison Barkalow	M.S. in Logistics	Chair	2017
17	J. R. Parker	M.S. in Ops Management	Chair	2017
16	Shane R. Veitenheimer	M.S. in Civil Engineering	Member	2017
15	Caitlin M. Oviatt	M.S. in Logistics	Member	2017
14	Nathan J. Carlson.	M.S. in Logistics	Member	2017
13	D. G. Baker	M.S. in Logistics	Member	2017
12	John D. Atkinson	M.S. in Logistics	Member	2017
11	Naif H. Alatawi	M.S. in Logistics	Member	2017
10	Candis A. Woods	M.S. in Logistics	Chair	2016
9	Jesper R. Stubbendorff	M.S. in Ops Management	Chair	2016
8	George B. Lafiguera	M.S. in Logistics	Chair	2016
7	Matthew D. Boone	M.S. in Ops Management	Chair	2016
6	Jacob D. Maywald	M.S. in Logistics	Member	2016
5	Andrew L. Cooper	M.S. in Logistics	Member	2015
4	Justin P. D’Agostino	M.S. in Logistics	Member	2015
3	James D. Rhoads	M.S. in Logistics	Co-Chair	2014
2	Amber J. El-Amin	M.S. in Logistics	Chair	2014

1	Matthew J. Cherry	M.S. in Logistics	Member	2014
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Undergraduate Honors Students

No	Student	Academic Program	Graduation
4	Audrey Jones	B.S. Supply Chain Management	2022
3	Katie Koehler	B.S. Supply Chain Management	2021
2	A.F. Tahsinuzzaman	B.S. Supply Chain Management	2020
1	Stephen Goldsworth	B.S. Supply Chain Management	2018

Undergraduate Projects with Industry

No	Year	Student(s)	Industry	Project
5	2022	Medeleine Goh and Shun Te	ISU Logistics and Support Services	Value stream map of computer surplus
4	2020	Shelbie Edgington, Katie Koehler, and Joseph Meek	ISU Logistics and Support Services	Improvements to Central Receiving
3	2020	Kendal Herrig	Berkshire Hathaway Energy	Risk Pooling and Inventory Consignment and Location with 3PL Analysis
2	2019	Nathaniel Dickbernd, Matthew Kraushaar, and Taylor Johnston	Danfoss	Value Stream Mapping the Hydraulic Motor Paint Line
1	2018	Dalton Grell	Iowa Department of Transportation	Historical Review of the Motor Vehicle Enforcement Division

PROFESSIONAL AND SERVICE ACTIVITIES

Editor Appointment

Transportation Journal, Industry Note/Book Review Editor 2019–2022

Associate Editor Appointment

Transportation Journal 2022–Present

Editorial Board Appointments

Journal of Defense Analytics and Logistics 2017–Present

International Journal of Logistics Management 2015–Present

Pan-Pacific Journal of Supply Chain Management 2017–2018

Ad Hoc Journal Reviews

<i>Journal of Marketing Theory and Practice</i> (2)	2023–Present
<i>Research in Transportation Business and Management</i> (1)	2020–Present
<i>Military Operations Research</i> (1)	2019–Present
<i>Transportation Journal</i> (4)	2018–Present
<i>Journal of Humanitarian Logistics and Supply Chain Management</i> (2)	2018–Present
<i>Management Decision</i> (1)	2018–Present
<i>Journal of Operations Management</i> (1)	2018–Present
<i>Journal of Defense Analysis and Logistics</i> (5)	2017–Present
<i>International Journal of Production Research</i> (4)	2017–Present
<i>International Journal of Physical Distribution & Logistics Management</i> (15)	2015–Present
<i>Journal of Business Logistics</i> (10)	2015–Present
<i>Production and Operations Management</i> (5)	2014–Present
<i>International Journal of Logistics Management</i> (30)	2012–Present

Governmental Agency Requested Reviews

Department of Homeland Security (\$994K)	2017
<ul style="list-style-type: none"> • Bioinformatics algorithms to ensure the security and integrity of biotechnology supply chains • Tri-level optimization supply chain resilience interdiction: Defense and recovery of supply chains to biological threats 	
National Science Foundation (\$558K)	2016
<ul style="list-style-type: none"> • SES-Decision Risk and Management Sciences, NSF Proposal Number 1658821 	

Conference Duties and Reviews

<i>Reviewer, Hawaii International Conference on System Sciences</i>	2023
<i>Reviewer, Hawaii International Conference on System Sciences</i>	2022
<i>Reviewer, CSCMP Academic Research Symposium</i>	2021
<i>International Program Committee/Reviewer, Trans and Space-Time Economics Conference</i>	2019
<i>Reviewer, CSCMP Academic Research Symposium</i>	2019
<i>Chair, Supply Chain Management Track–CSCMP Academic Research Symposium</i>	2018
<i>Reviewer, Hawaii International Conference on System Sciences</i>	2018
<i>Reviewer, Western Decision Sciences Institute</i>	2018
<i>Co-Chair, Progressing Research Poster Session–CSCMP Academic Research Symposium</i>	2017
<i>Reviewer, CSCMP Academic Research Symposium</i>	2017
<i>Reviewer, Western Decision Sciences Institute</i>	2017
<i>Reviewer, Hawaii International Conference on System Sciences</i>	2017
<i>Reviewer, Decision Sciences Institute 42nd Annual Meeting</i>	2011
<i>Reviewer, Decision Sciences Institute 41st Annual Meeting</i>	2010

Invited Presentations and Panel Membership

- “Gradescope User Panel,” Center for Excellence in Learning and Teaching, Iowa State University, IA, April 2023.
- “Career Field Panel,” U.S. Air Force ROTC Detachment 250, Iowa State University, IA, March 2023.

- “Effective Teaching,” 17th Logistics Doctoral Symposium, Iowa State University, IA, April 2022.
 “Drone Logistics Focus Group,” CyBiz, Ivy College of Business, Iowa State University, IA, April 2021.
 “Ivy Honors Project Panel,” Ivy College of Business, Iowa State University, IA, March 2021.
 “First Generation College Student Panel,” Ivy College of Business, Iowa State University, IA, November 2019.
 “Getting the Most out of Mentoring,” Office of the Senior Vice President and Provost Luncheon, Iowa State University, IA, October 2019.
 “What is a Successful Job Search?”, 14th Annual Logistics Doctoral Symposium. The Ohio State University, OH, April 2019.
 “Less-than-truckload Pricing,” 2nd Annual Air Force Logistics Supply Chain Management Research Symposium. Maxwell Air Force Base, AL, June 2010.

INSTITUTIONAL SERVICES

University Level

<i>Reader</i> , Iowa State University Spring Graduation (IVY and CALS)	2023
<i>Gradescope Early Adopter</i> , Center for Excellence and Teaching	2022–2023
<i>Faculty Advisor</i> , ISU Chapter of the National Society of Collegiate Scholars	2018–2021
<i>Canvas Early Adopter</i> , Center for Excellence and Teaching	2017

College Level

<i>Leader</i> , AACSB Accreditation Risk Assessment Task Force	2023–Present
<i>Chair</i> , Emergency Prevention and Preparedness Team	2017–Present
<i>Reader</i> , Ivy College of Business Fall Convocation	2022
<i>External Evaluator</i> , Doctoral dissertation manuscript, University of St Gallen, Switzerland	2022
<i>Faculty Consultant</i> , Young Women in Business Spring Conference	2019
<i>Member</i> , Business Learning Team	2018–2019
<i>Reader</i> , Ivy College of Business Fall Convocation	2018
<i>Faculty Participant</i> , Building Our Community, Iowa State University	2018
<i>Member</i> , Academic Review Committee, Graduate School of Engineering and Management	2017
<i>Member</i> , Graduate School Faculty Support Committee (Awards)	2016–2017
<i>Dean’s Representative</i> , Doctoral Defense by Major Jason G. Crosby, AFIT	2015
<i>Faculty Advisor</i> , SIE–The National Honorary and Professional Management Fraternity	2013

Department Level

<i>Course Director</i> , SCM 424 Process Management Analysis and Improvement	2021–Present
<i>Member</i> , Supply Chain Management Awards and Honors Committee	2019–Present
<i>Member</i> , Supply Chain Management Curriculum Committee	2017–Present
<i>Faculty Judge</i> , Spring Supply Chain Management Case Competition	2023
<i>Member</i> , Supply Chain Management Tenure-Track Faculty Hiring Committee	2021–2022
<i>Member</i> , Supply Chain Management Strategic Planning Committee	2020
<i>Faculty Judge</i> , Spring Supply Chain Management Case Competition	2018
<i>Member</i> , Department Enhancement Program Committee, SCIS Department	2018
<i>Deputy Department Head</i> , Department of Operational Sciences	2016–2017
<i>Member</i> , Logistics and Supply Chain Management Faculty Hiring Committee	2015–2016

<i>Advisor, Graduate of Logistics and Supply Chain Management</i>	2014–2016
<i>Chief, Logistics and Supply Chain Management Division</i>	2013–2016
<i>Member, Operational Sciences Department Awards Committee</i>	2015

ACADEMIC HONORS

<i>Teacher of the Month</i> (November). Ivy Student Council, Ivy College of Business	2023
<i>Supply Chain Forum Summer Research Grant</i> , \$15,000, Iowa State University	2021
<i>Pomerantz Award</i> , \$4,000 Endowment for Faculty Enrichment, Iowa State University	2020
<i>Early Achievement in Teaching Award</i> , Ivy College of Business	2019
<i>Faculty Escort</i> (Fall Graduation), Selected by Ivy College of Business Student Marshal	2018
<i>Teacher of the Month</i> (April). Ivy Student Council, Ivy College of Business	2018
<i>Distinguished Member</i> , National Society of Collegiate Scholars, ISU Chapter	2017
<i>Outstanding Reviewer (IJLM)</i> , Emerald Literati Network Awards for Excellence	2017
<i>Professor of the Year</i> , Advanced Studies of Air Mobility (ASAM) Program	2016
<i>Outstanding Reviewer (IJLM)</i> , Emerald Literati Network Awards for Excellence	2016
<i>Invited Member</i> , Golden Key International Honour Society	2012
<i>Highly Commended Award Winner</i> , Literati Network Awards for Excellence	2012
<i>Selected Attendee</i> , Decision Sciences Institute Doctoral Consortium, Boston, MA	2011
<i>Selected Attendee</i> , Logistics Doctoral Symposium. University of Tennessee	2011
<i>Jerome G. Peppers Outstanding Logistics Student Award</i> (AFIT)	2002
<i>Anthony D'Angelo Student Leadership Award</i> (AFIT)	2002
<i>Lt Edwin E. Aldrin, Sr. Award</i> , Department of Operational Sciences Nominee (AFIT)	2002
<i>Invited Member</i> , ΣIE–The National Honorary and Professional Management Fraternity	2001

PROFESSIONAL HONORS AND CERTIFICATIONS

<i>Certified Lean Six Sigma Black Belt</i> , Six Sigma Global Institute	2017
<i>Certified Lean Six Sigma Green Belt</i> , Six Sigma Global Institute	2017
<i>Meritorious Service Medal (3rd Award)</i> , Air Force Institute of Technology	2017
<i>Defense Meritorious Service Medal</i> , U.S. Forces–Afghanistan	2014
<i>Army Commendation Medal</i> , U.S. Forces–Afghanistan	2014
<i>Army Achievement Medal</i> , U.S. Forces–Afghanistan	2014
<i>Military Outstanding Volunteer Service Medal</i> , U.S. Forces–Afghanistan	2014
<i>Joint Service Achievement Medal (2nd Award)</i> , Defense Logistics Agency–Energy	2012
<i>Certified in Transportation and Logistics</i> , American Society of Transportation and Logistics	2012
<i>Meritorious Service Medal (2nd Award)</i> , Air Mobility Command Headquarters	2009
<i>Air Force Commendation Medal (3rd Award)</i> , Royal Air Force Lakenheath	2007
<i>Bronze Star</i> , Multi-National Security Assistance Command–Iraq	2007
<i>Meritorious Service Medal</i> , Air Force Logistics Management Agency	2005
<i>Certified Professional Logistician</i> , SOLE–International Society of Logistics	2002
<i>Joint Service Commendation Medal</i> , Joint Special Operations Command	1999
<i>Joint Service Achievement Medal</i> , Joint Special Operations Command	1997
<i>Air Force Commendation Medal (2nd Award)</i> , 81 st Medical Group, Keesler Air Force Base	1996
<i>Air Force Achievement Medal (2nd Award)</i> , Honor Guard Keesler Air Force Base	1995
<i>Air Force Achievement Medal</i> , Honor Guard Keesler Air Force Base	1994
<i>Air Force Commendation Medal</i> , Keesler Air Force Base	1993

MEDIA MENTIONS

December 2023: “How a toy becomes the coveted ‘it’ gift of the holiday season.” [BBC](#).

November 2023: “The stores snubbing Black Friday’s mega-sales.” [BBC](#).

August 2023: “OPINION: How retailers can encourage more sustainable returns.” [SooLeader](#).

July 2023: “Retailers may change policies to encourage sustainable returns.” [Finance&Commerce](#).

July 2023: “We know you love free returns, but they’re killing the planet. Here’s how to fix the problem.” [Fast Company](#).

July 2023: “Just in time for back-to-school shopping: How retailers can alter customer behavior to encourage more sustainable returns.” [Asian Spectator](#), [Business Daily Media](#), [Eric Block on Responsible Branding](#), [flipboard](#), [Inkl](#), [Iowa State Research News](#), [Metro Digital](#), [phys.org](#), [Tolerance.ca](#), and [Yahoo](#).

December 2022: “How to avoid disappointed customers when changing a return policy.” [Mecalux](#)

December 2022: “Retailers crack down on serial holiday gift returners.” [Fox5 New York](#).

December 2022: “How holiday returns may look different this year.” [WHO-HD Channel 13 Des Moines](#).

November 2022: “Online Shopping: Generous ‘returns’ policies will hit online retailers this Christmas.” [African Marketing Confederation](#).

November 2022: “Retailers face issues in creating return policies.” [KIWA](#).

November 2022: “Be sure to know return policies when holiday shopping.” [KJAN](#), [KRIB](#), and [KGLO](#).

November 2022: “Iowa News Headlines Wednesday, November 23rd, 2022.” [KMAL](#).

November 2022: “Will cracking down on serial returners solve retailers’ return problem?” [RetailWire](#).

November 2022: “Should stores crack down on ‘serial returners’?” [Futurity](#).

November 2022: “Handling returns can pose problems for retailers.” [Radio Iowa](#).

November 2022: “Retailers are cracking down on customers deemed serial returners.” [Iowa Public Radio](#).

November 2022: “Targeting serial returners to stem a growing problem for retailers.” [Iowa State News Service](#), [Phys.org](#), [EurekAlert](#), [newswise](#), [heinemanbarco](#), and [Quick Telecast](#).

November 2022: “How to avoid disappointing customers when changing a return policy.” [Best Practices Magazine](#).

MEMBERSHIPS

Council of Supply Chain Management Professionals	2014–Present
Disabled American Veterans (Life Member)	2017–Present
Military Officers Association of America (Life Member)	2018–Present